



INDEPENDENT AGENCY FOR QUALITY ASSURANCE IN EDUCATION (IQAA)

ENQA WEBINAR

**Sharing IQAA's experience in
training of "new" experts**

April 21, 2021

**Shift to
online\hybrid
formats of external
review**

**Shift in the
training of
experts**

A “NEW” EXPERT

a greater
responsibility

well developed time-
management



“digital” person

an ability to adapt
quickly

more emphasis on
ethical aspects of
external review

How to protect?



Code of Ethics

Training

Additional protection

THANK YOU!